INVESTOR CHARTER
(NSDL & CDSL)

Complaints Data

Data for the M/o of 31/10/2026

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	1	0	1	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	1	0	1	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	April 2026	0	0	0	0
2	May 2026	0	0	0	0
3	June 2026	0	0	0	0
4	July 2026	0	0	0	0
5	August 2026	0	0	0	0
6	September 2026	0	0	0	0
7	October 2026	0	1	1	0
8	November 2026				
9	December 2026				
10	January 2027				
11	February 2027				
12	March 2027				
	Grand Total	**0**	**1**	**1**	**0**

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	0	05	5	0
2	2020-21	0	10	10	0
3	2021-22	0	11	11	0
4	2022-23	0	8	8	0
5	2023-24	0	14	14	0
6	2024-25	0	4	4	0
7	2025-26	0	64	64	0
8	2026-27	0	1	1	0
	Grand Total	**0**	**117**	**117**	**0**